

Experience Dortmund by Bus and Rail



DSW21

Welcome to DSW21!

Dortmund provides you with a high-performance, easy-to-use bus and rail network.

Important to know!

- Children under the age of 6 always ride for free, and we offer discounted single and 4-trip tickets for children under the age of 15.
- If you want to transport your bicycle by bus or train, you need a bicycle ticket (FahrradTicket). After it has been validated it is valid for 24 hours and can therefore be used for all trips of one day when you take your bicycle along with you.
- Your dog can travel for free if you have a valid ticket and control the dog on a leash.

Bus, Stadtbahn, U-Bahn, S-Bahn or RB and RE lines – your ticket is valid for all modes of transport in the Dortmund region.

Any more questions? We'll be happy to help you! You will find all contact details under "DSW21 Service at a Glance".

Enjoy travelling by bus and rail!

Our recommended ticket

24-hour ticket

Travel **as often as you like** in a day within the area where your chosen price class applies.

The price depends on the number of people travelling together, and the ticket is valid for either 24 hours (e.g. from 1.00 p.m. until 1.00 p.m. the following day).

Only ride with a validated ticket!

If you ride without a valid ticket you risk being fined.

You need a **Price Class A3** ticket for journeys within Dortmund.

Journeys to a neighbouring city are generally covered by the Price Class B. Journeys to destinations that are further away are covered by the Price Classes B – D depending on the distance.

DSW21 Service at a Glance

Timetable information and tickets online

www.bus-und-bahn.de
www.netzplan-dortmund.de



Ticket purchases, info + journey planner:
DSW21-App

Timetable and fare information

Free phone number:
0800.6 504030 Daily around the clock
Free timetable information (Voice computer):
Tel. 0800.3 504030

Suggestions and complaints

Tel. 0231 . 955 - 33 85 Mon. - Fri. 8:00 a.m. - 8:00 p.m.
kundenresonanz@dsw21.de

KundenCenter ("Customer Centre")

Petrikirche Mon. - Fri. 8:00 a.m. - 8:00 p.m.
Kampstraße 46 Sat. 8:00 a.m. - 4:00 p.m.

City Railway Mon. - Fri. 8:00 a.m. - 6:00 p.m.
U Hörde Bf

HaltePunkt General information | **No sales**

City Railway Mon. - Fri. 9:00 a.m. - 5:00 p.m.
U Kampstraße Sat. 9:00 a.m. - 4:00 p.m.

DSW21

DSW21 (Dortmunder Stadtwerke AG)
Communication and Information
Degglingstraße 40
44141 Dortmund

Phone 0231. 9 55-00
www.bus-und-bahn.de
posteingang@dsw21.de

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STUDIO 9 Fotodesign Frank Krüger-Bösing

More information about your Dortmund experience by bus and train



Do you feel like going on a tour of discovery through Dortmund?

Then get to know the highlights of Dortmund on our fascinating tours of discovery.

On various tours through the city you not only become acquainted with the most beautiful and often unknown sides of Dortmund, but they also give informative and entertaining insights into the history of Dortmund and the cultural region.

For more information see
www.bus-und-bahn.de/service/dortmund-entdecken



DSW21's App: D0move

Informative tours of discovery through Dortmund by GPS.
Exciting rallies and fun with puzzles.



This flyer
"Experience Dortmund by bus and rail"
is also available as a PDF in many other languages via the QR code:




















All information about bus & rail is also available in your language at













www.bus-und-bahn.de








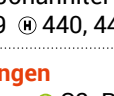





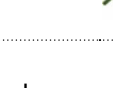
Dortmund's Highlights








Museums

- 1 Memorial „Steinwache“**
Steinstraße 50
German Football Museum
Platz der Deutschen Einheit 1
Showroom: Comic + Cartoon
Max-Von-Der-Grün-Platz 7
Stop: Dortmund Hbf  41, 45, 47, 49  412, 452, 453, 455, 456, 460, 475
- 2 Dortmunder „U“ – Centre for Art and Creativity**
Museum Ostwall
HMKV Hartware MedienKunstVerein
Leonie-Reygers-Terrasse
Stop: Westentor (Dortmunder U)  43, 44  452

- 3 Museum für Kunst und Kulturgeschichte**
Hansastraße 3
Stop: Kampstraße  41, 43, 44, 45, 47, 49
- 4 Kindermuseum Mondo Mio – Children's Museum**
Florianhalle, Florianstraße 2
Stop: Westfalenpark  45, 49
- 5 Adlerturm (Eagle Tower) Children's Museum**
Ostwall 51 a
Stop: Stadtgarten (Theater)  41, 42, 45, 46, 47, 49
- 6 Borusseum at SIGNAL IDUNA PARK**
Borussia Dortmund Museum
Strobelallee 50 | **Stops:** Theodor-Fliedner-Heim  42; Westfalenhallen  45, 46  450
- 7 DASA Working World Exhibition**
Friedrich-Henkel-Weg 1-25
Stops: DO-Dorstfeld Süd  S1; Bundesanstalt für Arbeitsschutz  447, X13
- 8 Westphalian School Museum**
An der Wasserburg 1
Stops: DO-Marten Süd  S4  466; Walbertstraße/Schulmuseum  44  462, 463, 464, 480


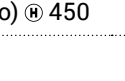
- 9 Industry Museum Zeche Zollern II/IV**
Grubenweg 5
Stop: Industriemuseum Zollern  462
- 10 Natural History Museum**
Münsterstraße 271
Stop: Fredenbaum (Naturmuseum)  41, 45  410, 411, 412

- 11 Brewery Museum**
Steigerstraße 16
Stop: Brunnenstraße  42, 46  455, 456
- 12 Hoesch-Museum**
Eberhardstraße 12
Stop: Westfalenhütte  44  416
- 13 Architectural Archive of North Rhine-Westphalia (NRW)**
Ostwall 7
Stop: Reinoldikirche (Konzerthaus)  42, 43, 44, 46  460
- 21 Phönix des Lumieres**
PHOENIX Platz 4
Stops: Do-Hörde Bf  41; PHOENIX Halle  445, 451

Culture / Good to see

- 3 Domicil**
Hansastraße 7–11
Stop: Kampstraße  41, 43, 44, 45, 47, 49
- 5 Theatre/Opera House**
Hiltropwall 15/Hansastraße 7
Stop: Stadtgarten (Theater)  41, 42, 45, 46, 47, 49

- 13 Concert Hall Dortmund**
Brückstraße 21
Stop: Reinoldikirche (Konzerthaus)  42, 43, 44, 46  460

- 14 Zoo Dortmund**
Stops: DO-Tierpark Bf  RB 52; Hacheney (Zoo)  49  438, 443, 447; Zoo  449; Mergelteichstraße (Zoo)  450


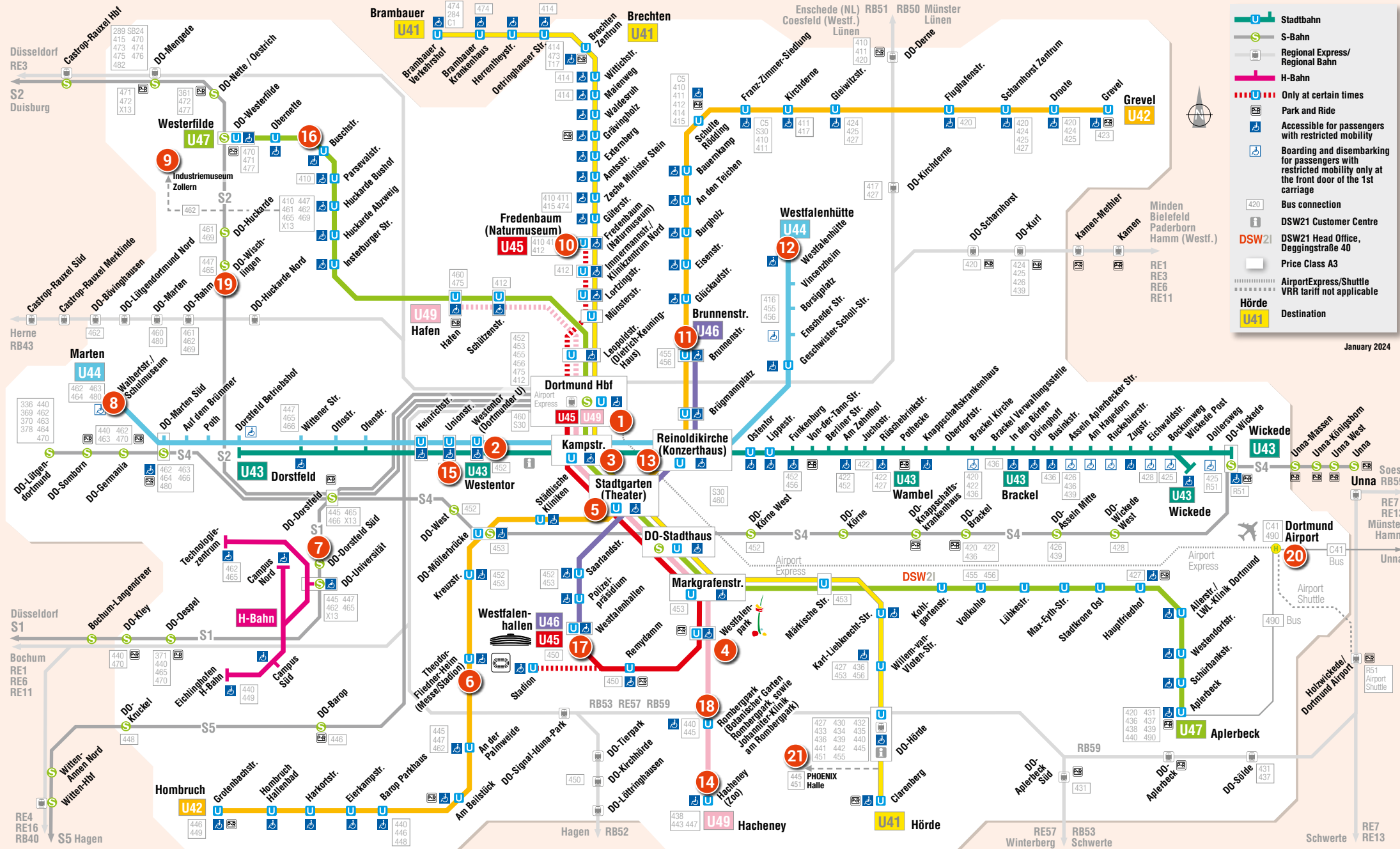
- 15 Freizeitzentrum West (FZW)**
Ritterstraße 20
Stop: Unionstraße  43, 44  452, 453
- 16 Hansa Coking Plant**
Emscherallee 11 | **Stop:** Buschstraße  47
- 17 Westfalenhallen/Rosenterrassen „Rose Terraces“**
Rheinlanddamm 200 (B1)
Stop: Westfalenhallen  45, 46  450
- 20 Dortmund Airport21**
Flughafenring 11 | **Stop:** Dortmund Airport  47 +  490; Airport Express (separate fee)

Parks

- 4 Westfalenpark**
Stop: Westfalenpark  45, 49
- 10 Fredenbaumpark**
Stop: Fredenbaum (Naturmuseum)  41, 45  410, 411, 412
- 18 Botanical Garden Rombergpark**
Stop: Rombergpark (Botanischer Garten Rombergpark and Johanniter-Klinik am Rombergpark)  49  440, 445

- 19 Revierpark Wischlingen**
Stop: DO-Wischlingen  S2; Revierpark  447, 465

Price Class A3: Discover all of Dortmund comfortably by bus and rail

www.netzplan-dortmund.de



January 2024

At all stations with this symbol (except lines U43, U44), tickets must be stamped in the validator **before boarding**.

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